



Donald Zimring <traveled.mgmt@gmail.com>

Refund Request United - Corrected and Revised

1 message

Donald Zimring <traveled.mgmt@gmail.com>

16 March 2020 at 13:31

To: JANICE BARROL <petroshore@aol.com>

Bcc: Donald Zimring <traveled.mgmt@gmail.com>, Tom Johnsen <tjohnsen1949@gmail.com>

Dear Janice,

Please forward this to the United Airlines Group Supervisor:

Ref: Record locators: A2WC2W, A2306N, A3E314, MK1J31, MK9RP0, MKJC95, MKD288, C7R36V, CJXGZ2, CP8KDR, C7W9ML, CJDCH3, OLKE90, OLM7G3, OLZ7CN, OLDPZQ, OLG3KM

Request to Cancel and Refund

The above record locators and their sub-record locators belong to 13 year old students and their teachers who had planned their annual Spring trip to Washington D.C.

The actions over the past several days at the Federal, State, and local levels have now precluded these groups from traveling due to the "non essential" nature of their trips, the size of the groups (55-112) and their respective School Districts warning that any employees or students who travel may be subject to a fourteen day quarantine.

Based on these extraordinary circumstances we respectfully request that an exception be made and that United Airlines refund these tickets rather than issue a credit.

It is important to note, that many of these students worked for the past year to save enough to participate on this trip. This trip has been a 40 year tradition for these schools with the vast majority of flights on United. Retaining the credit for these tickets in lieu of a refund does little good for a 13 year old. All of these students hope to be able to participate in this program when it is offered again in the Spring of 2021 and will need the funds from these tickets to do so.

We thank you in advance for your consideration and support of our kids.

Sincerely,

Don Zimring & Tom Johnsen
Teacher/Coordinators
818-920-9059